

Report of Head of Scrutiny and Member Development

Report to Scrutiny Board (Adult Social Services, Public Health, NHS)

Date: 27 January 2016

Subject: Waterloo Manor Independent Hospital

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Are there implications for equality and diversity and cohesion and integration?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Is the decision eligible for Call-In?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

1 Purpose of this report

1.1 The purpose of this report is to provide members of the Scrutiny Board with further details in relation to Waterloo Manor Independent Hospital.

2 Summary of main issues

2.1 At its meeting in September 2015, the Scrutiny Board considered details of the Care Quality Commission (CQC) Inspection report and associated response relating to Waterloo Manor Independent Hospital. The Inspection report had been published in August 2015 and assessed the services provided as 'Inadequate'.

2.2 At the July meeting the Scrutiny Board discussed the information presented and raised a number of issues, including:

- Significant concern regarding the 6-month delay from the CQC undertaking the inspection to publishing its report.
- Concern that despite NHS England and Adult Social Care working closely with the provider since February / March 2014, the CQC had rated service provision as 'Inadequate'.
- Concern that the Scrutiny Board had not been made aware of the significant concerns regarding service provision at Waterloo Manor in a more timely and appropriate manner.
- Concern regarding an inspection methodology where service provision can be rated as 'inadequate' in February and then seemingly rated as 'good' 6-months later.

- Assurance that the inadequacies highlighted within the CQC inspection report were not repeated across other hospitals/ service points that formed part of the Inmind Healthcare Group and that similar levels of care were not being undetected in other NHSE held contracts.
- Requests for a more detailed report of lessons learned across each of the organisations involved.

2.3 A range of information is appended to this report to provide the Scrutiny Board with a further update on progress at Waterloo Manor and the lessons learned across each organisation, as previously requested by the Scrutiny Board. This also includes a written submission from HealthWatch Leeds, as a patient representative body.

2.4 Representatives from a range of organisations have been invited to attend the meeting, including:

- Care Quality Commission – as the regulator
- NHS England – as the main service commissioner
- Inmind – as the service provider at Waterloo Manor
- Adult Social Services – as the Safeguarding authority
- Local Clinical Commissioning Groups – as a commissioner of related services
- Leeds and York Partnership NHS Foundation Trust – as a provider of related services.

3. Recommendations

3.1 That the Scrutiny Board considers the details set out in this report and its appendices and determines any further scrutiny activity and/or actions, as appropriate.

4. Background papers¹

4.1 None used.

¹ The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.